

# Smart ERP

**SMART, FAST & COMPLETE HOTEL  
MANAGEMENT SOFTWARE**



 **+880 1844047000**

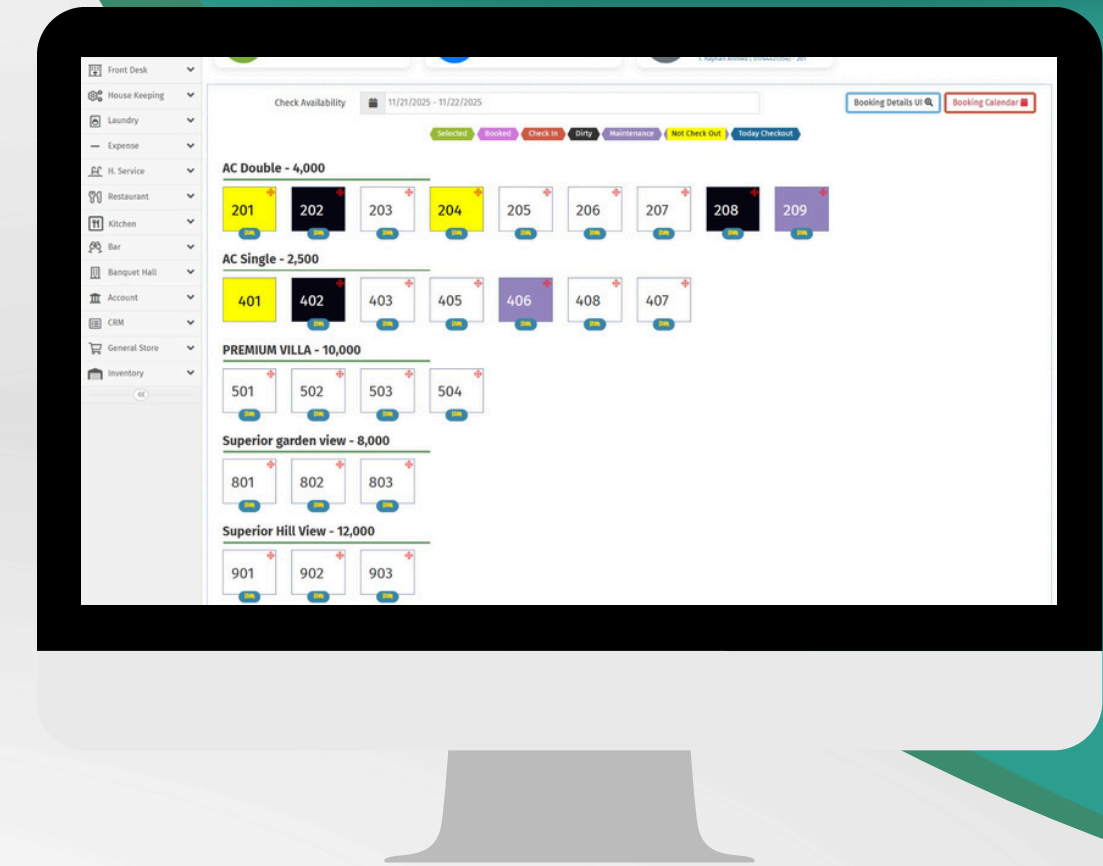
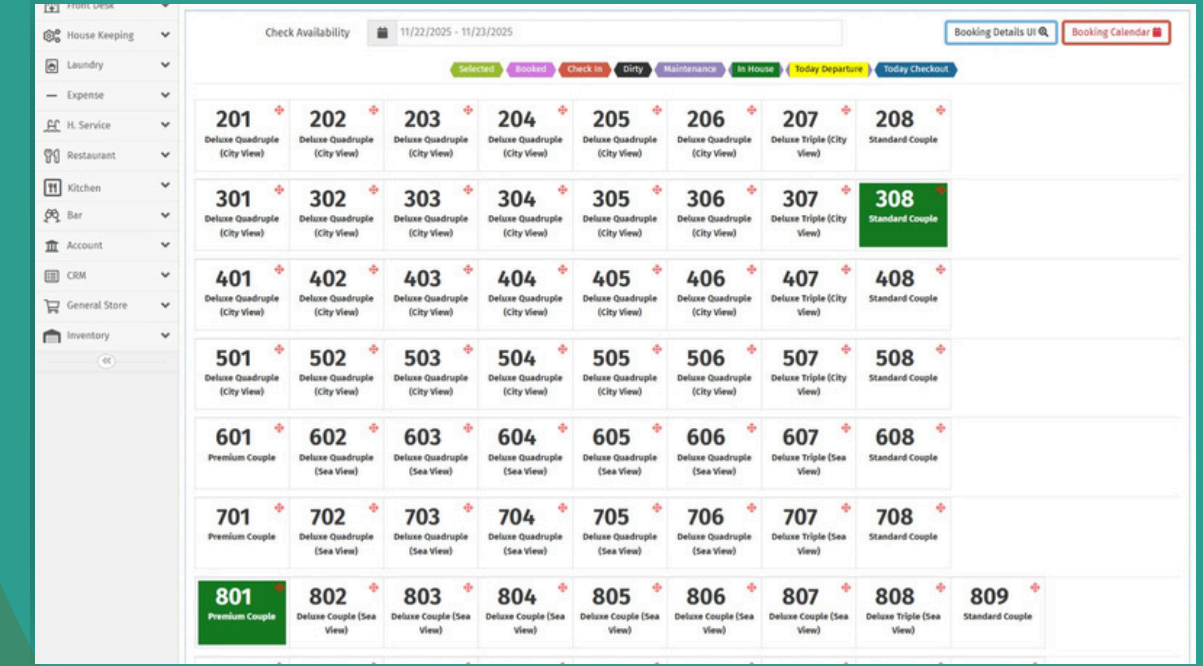
 **hello@smartsoftware.com.bd**

 **www.smartsoftware.com.bd**

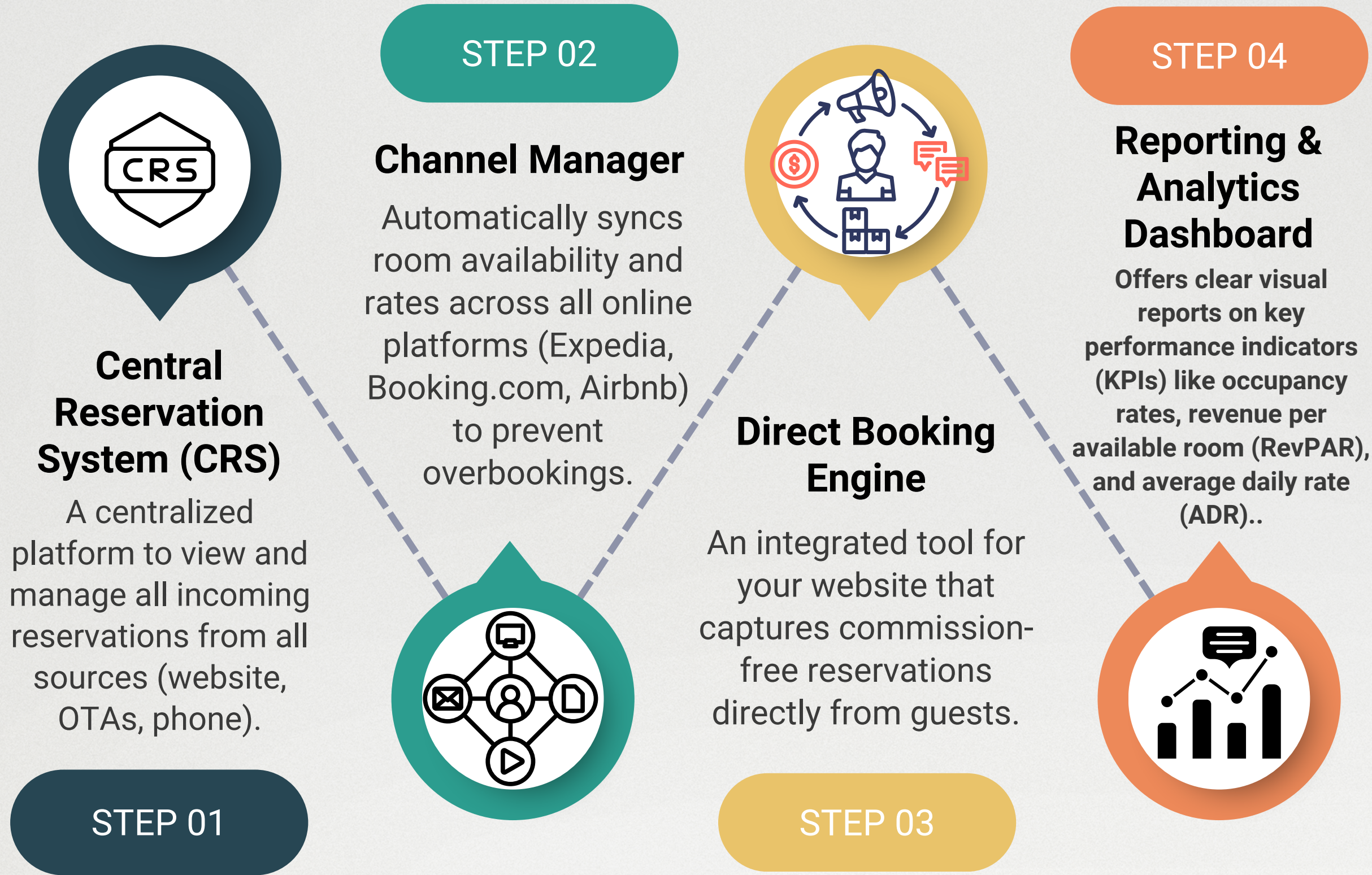


# INTRODUCTION

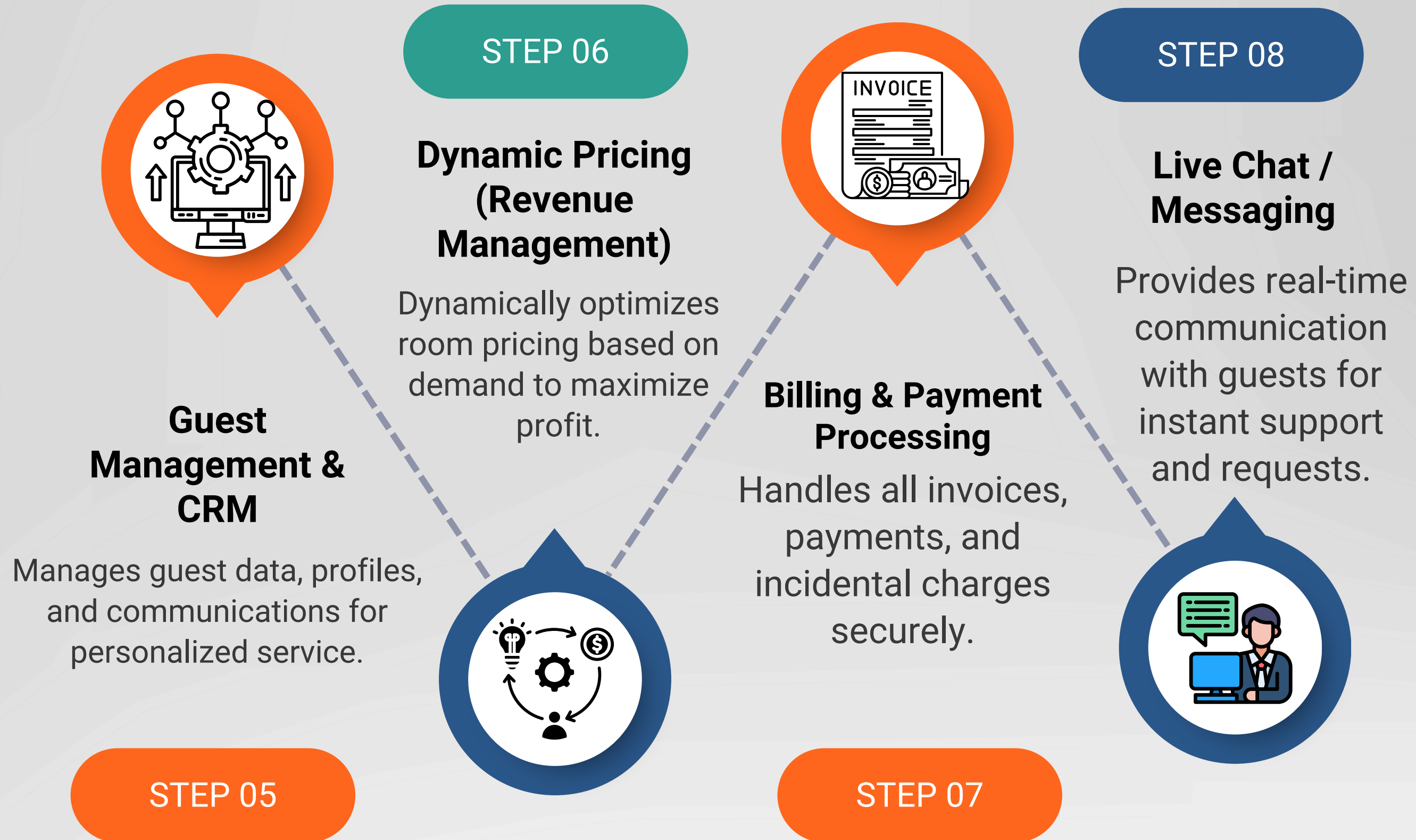
Our Hotel Management System is a smart, cloud-based solution that simplifies hotel operations. From reservations and front desk tasks to billing, housekeeping, and reporting, it helps you manage everything in one easy platform—boosting efficiency and enhancing guest experiences.



# MODULES



[READ MORE >>](#)



# ACCESS MANAGEMENT

Access management is the system hotels use to control who can enter specific physical locations and who can use specific software features.

- ✔ **Role-Based Access Control (RBAC):** Assign permissions and restrictions based on job roles (e.g., manager, front desk).
- ✔ **User Management:** Securely create, update, and deactivate unlimited staff accounts.
- ✔ **Audit Logs:** Track all user actions within the system for security and accountability.
- ✔ **Multi-Property Control:** Manage user access across multiple hotel locations using a single Super Admin login.
- ✔ **Physical Security Integration:** Link software access controls to electronic door locks and key card systems.

# KEY FEATURES

Real-time Availability Calendar



Dynamic Pricing



Guest Profile Management



Secure Payment Processing:



Housekeeping Status Updates



Guest Check-in/Check-out



Online Booking Engine



Channel Sync



Performance Dashboard



## CORE RESERVATIONS & FRONT DESK FEATURES

- **Dashboard Summary:** Daily check-in/out summary, room inventory, and guest information upon login.
- **Flexible Bookings:** Manage group reservations, late check-out/early check-in, late arrivals, and extra beds with charges.
- **Guest Profiles:** Manage guest/company profiles, upload documents, mark as VIP/foreigner, and track stay history.
- **Special Requests:** Mark specific requests like adjoining rooms or rooms on the same floor.
- **Communication:** Automatic check-in/out SMS notifications.



# CORE OPERATION

*Core operations of a hotel involve daily, fundamental activities essential for running the property smoothly.*

## FINANCIAL RISKS

- **Reservations Management:** Handling all bookings and cancellations.
- **Front Desk:** Guest check-ins, check-outs, and key management.
- **Guest Communication:** Managing all guest interactions throughout their stay.
- **Billing & Payments:** Managing charges, invoices, and secure payment processing

## MITIGATION STRATEGIES

- **Inventory Management:** Real-time room availability tracking across all channels.
- **Housekeeping Coordination:** Tracking room status (clean/dirty) for readiness.



# RESTAURANT

The Restaurant & Bar module in a hotel management system is an integrated Point-of-Sale (POS) solution that manages all dining operations.



# BAR MODULE

The "bar module" in hotel management software typically refers to the Point of Sale (POS) module, which handles bar operations. Its core functions include order processing, billing, and inventory management for the bar.



# BANQUET HALL

Our Banquet Hall Management Module helps hotels manage event bookings effortlessly. From weddings and conferences to corporate meetings, the system ensures smooth scheduling, billing, and coordination.



## Key Features:

- Smart Booking & Availability Check
- Hall Layout & Capacity Management
- Custom Packages & Pricing
- Client & Payment Tracking
- Automatic Invoices & Billing
- Event Checklist & Staff Assignment
- Real-time Notifications
- Detailed Reports & Analytics

# ACCOUNTS MANAGEMENT

Accounts Management in a hotel management system is the module that handles all financial transactions and reporting.

## KEY FUNCTIONS INCLUDE:

### ACCOUNTS RECEIVABLE (AR):

Manages payments from guests, groups, and corporate clients.

### ACCOUNTS PAYABLE (AP):

Processes payments to suppliers and vendors.

### BILLING AND INVOICING:

Automates folio generation for guests, including charges from all hotel outlets (F&B, spa, etc.).

READ MORE



# ACCOUNTS MANAGEMENT

## REPORTING:

**Generates financial reports like balance sheets and income statements, often following industry-standard USALI guidelines.**

## INTEGRATION:

**Works seamlessly with the PMS, POS, and payment gateways to centralize all financial data.**





# THANK YOU



**Phone**

**+880 1844047000, +880 9638-334477**



**Email**

**hello@smartsoftware.com.bd**



**Website**

**www.smartsoftware.com.bd**



**152/2/N, Panthapath, Dhaka,  
Bangladesh**